# Website Privacy Statement

## Life Linc Counselling

### Website Privacy

This Website Privacy Statement explains how information may be collected when you visit the Life Linc website.

### Website Analytics

Life Linc uses website analytics tools, such as Google Analytics, to help us understand how visitors use our website and to improve our online services.
Information collected may include:

- IP address
- Browser type
- Device information
- Pages visited
- Time spent on pages
- General website usage information

This information is generally aggregated and does not identify individual users.

### Cookies

Our website may use cookies to:

- Improve website functionality
- Remember user preferences
- Understand website usage patterns
- Support website performance and security

You can choose to disable cookies through your internet browser settings, although some website features may not function as intended.

### Contact Forms and Online Enquiries

Information submitted through website forms, referral forms, or online enquiries will only be used for the purpose for which it was collected.
This information will be handled in accordance with Life Linc's Privacy Collection Notice and Privacy and Confidentiality requirements.

### Online Donations and Payments

Where donations or payments are made through third-party providers such as:

- Givealittle
- Stripe
- Other approved payment platforms

those providers may collect and process personal and financial information in accordance with their own privacy policies.
Life Linc does not receive or retain full payment card information.

### External Websites

The Life Linc website may contain links to external websites.

Once you leave our website, Life Linc is not responsible for the privacy practices or content of external organisations. We encourage users to review the privacy policies of any external sites they visit.

## Website Security

Life Linc takes reasonable steps to protect information submitted through our website. However, no internet transmission or electronic storage system can be guaranteed to be completely secure.
Users should take reasonable precautions to protect their own devices, passwords, and online information.

## Questions About Website Privacy

If you have questions about this Website Privacy Statement, please contact:
**Operations Manager**
Life Linc Counselling
Email: manager@lifelinc.co.nz
Website: www.lifelinc.co.nz